

## STEP 7

### TROUBLESHOOTING

-  Solid Red: The Gateway and the Spa are not connected.
-  Blinking Red: Home and Spa Modules are connected, but no connection to spa controller.
-  Blinking Blue: Remote Software Update is underway. Do not unplug power.
-  Blinking Green: CMS™ Gateway Ultra Spa and Home Side Module RF is connected, but no connection to Internet.
-  Steady Green: Spa Successfully Connected to Internet. No Errors.

<b>Problem</b>	<b>Potential Solution</b>	<b>Explanation</b>
No bluetooth signal detected in Step 6	Turn the spa power OFF, wait 10 Seconds, and then turn back ON	The spa's bluetooth signal is only active and detectable for 20 minutes after the spa's power is turned ON.

### FCC STATEMENT

#### 15.19

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
- (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.

#### 15.21

Note: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

#### 15.105(B)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### IC STATEMENT

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### CE STATEMENT

Operating temperature: 25°C  
Max RF Power level: 2mW  
BLE(2402-2480MHz): 3dBm

RF Exposure information: The IERP power of the device as maximal case is below the exempt condition, 20mW specified in EN62479: 2010.

RF Exposure assessment has been performed to prove that this unit will not generate the harmful EM emission above the reference level as specified in EC Council Recommendation (199/519/EC).

Hereby, Balboa Water Group LLC. Declares that the radio equipment type (59303/59304) is in compliance with Directive 2014/53/EU.



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42346 QUICK START GUIDE GW ULTRA HOME MODULE

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## CONTROLMYSPA™ GATEWAY ULTRA

QUICK START GUIDE

## HOME MODULE



STEP 1 & 2

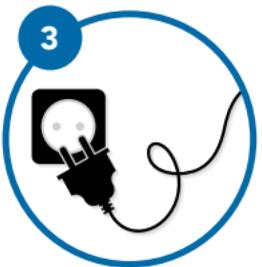
**ETHERNET CABLE AND POWER SUPPLY**



Plug in the supplied Ethernet cable to a home router.



And then plug the other end of the Ethernet cable into the CMS™ Gateway Ultra Home Module.



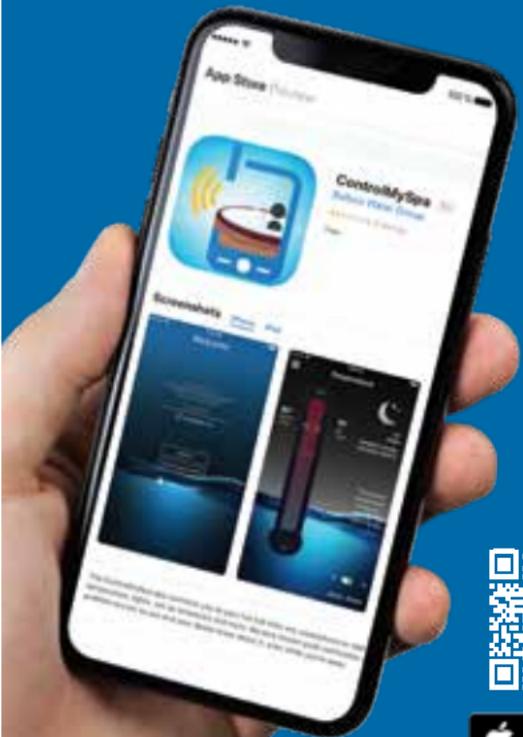
Plug in the supplied power supply to wall power.



And then plug in the power supply into the CMS™ Gateway Ultra Home Module micro USB power port.

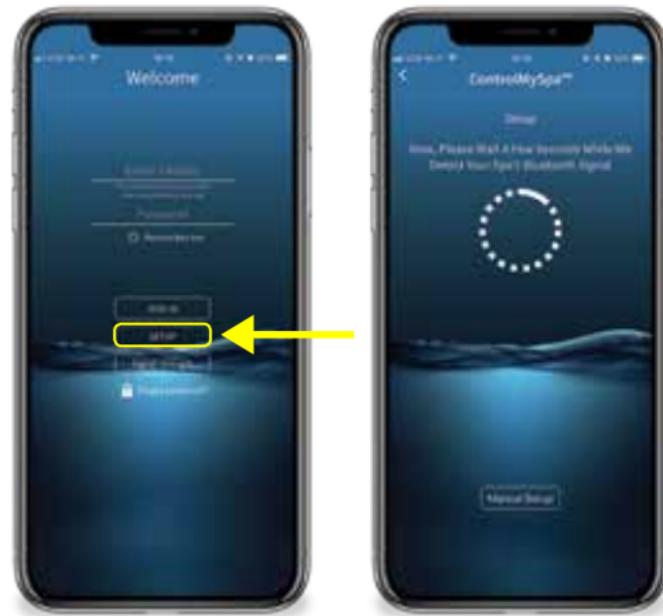
STEP 5

**DOWNLOAD THE CONTROLMYSPA™ APP**



STEP 6

**OPEN APP AND PRESS "SETUP"  
FOLLOW INSTRUCTIONS IN THE APP TO SETUP  
AN ACCOUNT**



STEP 3 & 4

**STAND NEXT TO YOUR SPA AND ENSURE THE  
POWER IS ON**



Stand next to your spa (Within 10 feet/3 meters).